

Grady EMC SMS Terms & Conditions

Grady EMC offers SMS (text message) communications to provide members with important account-related information, including outage notifications, service updates, billing notifications, account notifications, appointment reminders, and other communications related to the services we provide.

By opting in to receive SMS messages from Grady EMC, you agree to receive text messages related to your account and the services we provide.

Message frequency may vary based on your account activity and the services you have requested.

Message and data rates may apply. Check with your mobile carrier for details regarding your messaging plan.

You may opt out of receiving SMS messages at any time by replying STOP to any message. After you send STOP, you will receive a confirmation message and no further SMS messages will be sent unless you enroll again.

For assistance, reply HELP to any message or contact Grady EMC at 229-377-4182 or visit www.gradyemc.com.

Carriers are not liable for delayed or undelivered messages.

Please review our Privacy Policy for information about how your information is collected, used, and protected.

Grady EMC SMS Privacy Policy

Grady EMC respects your privacy and is committed to protecting your personal information.

When you choose to receive SMS communications from Grady EMC, we may collect your mobile phone number and information necessary to provide the text messaging services you have requested.

We use this information only to communicate with you regarding your electric service, including outage notifications, service updates, billing notifications, account notifications, appointment reminders, and other communications related to the services we provide.

Mobile information and SMS opt-in consent will not be shared with third parties or affiliates for marketing or promotional purposes.

Grady EMC maintains reasonable administrative, technical, and physical safeguards to protect the personal information we collect.

If you have questions regarding this Privacy Policy, please contact Grady EMC at 229-377-4182 or visit www.gradyemc.com.